End-of-Sale and End-of-Life Announcement

Opengear announces the end-of-sale and end-of-life (EoL) dates for its CM4100 Console Server family of products. The last day to order the CM4100 products is March 31st, 2015. The Opengear Technical Support Team will continue to help customers still using the product until March 31st, 2019.

Product life-cycles are influenced by many factors including market demands, new technologies, component availability and resource constraints. In this EoL case Opengear has created a replacement product – the new CM7100 Console Server. This has delivered a number of features that are functional supersets of the CM4100 plus significant extended features such as dual power supplies. Important information about the product differences (RS-232 cabling) is included below as well as key dates.

EoL Product

Market	Console Management
Product Type	Console Server
Part Numbers	CM4116-SAC, CM4132-SAC, CM4148-SAC (region independent)
Hardware Features	DB9 local console, 10/100 LAN, Single AC
Compatibility	**Opengear classic** RJ45 serial pinout
MSRP	USD $1095 – USD $1925

Replacement Product

Market	Console Management
Product Type	Console Server
Part Numbers	CM7116-DAC/-SAC, CM7132-DAC, CM7148-DAC/-SAC
Hardware Features	RJ45 local console, dual or single AC, 2x 10/100/1000 LAN, 2x USB 2.0, 4GB internal flash
Compatibility	**Cisco Straight** RJ45 serial pinout
Additional Features	http://opengear.com/products/cm7100-console-server
MSRP	USD $1595 – USD $3345

Key Dates

End-of-Sale Date	March 31, 2015
Last Shipment Date	March 31, 2015
Last Software Update	March 31, 2019
End of Support	March 31, 2019

OEM Customers

Availability of customized EoL products may temporarily be extended on a case-by-case basis by contacting the OEM sales division.