



End-of-Sale and End-of-Life Announcement

Opengear announces the end-of-sale and end-of-life (EoL) dates for its **ACM5004-G-E** and **ACM5004-G-I** products. The last day to order the ACM5004-G products is November 30th, 2015. The Opengear Technical Support Team will continue to help customers still using the product until November 29th, 2019.

Product life-cycles are influenced by many factors including market demands, new technologies, component availability and resource constraints. In this EoL case Opengear has a replacement products – the **Resilience Gateway ACM7004-2-LA** (USA Market) and **ACM7004-2-LR (Rest of World)** or an upgraded **Remote Site Manager ACM5004-LR** (Rest of the World) with 4G LTE capabilities. The Resilience Gateway offers better performance and a superset of the features of the ACM5004 with significant extended features such as 4G LTE cellular support and better computing performance. Important information about key dates and product features is included below.

EoL Product

Market	Remote Site Management
Product Type	Remote Site Manager
Part Numbers	ACM5004-G-E, ACM5004-G-I
MSRP	USD \$700– USD \$725

Replacement Product

Market	Remote Site Management
Part Numbers	ACM7004-2-LA, ACM7004-2-LR, ACM5004-LR
Additional Features	http://opengear.com/products/resilience-gateway
MSRP	USD \$700 - \$845

Key Dates

End-of-Sale Date	November 30 th , 2015
Last Shipment Date	November 30 th , 2015
Last Software Update	November 29 th , 2019
End of Support	November 29 th , 2019

OEM Customers

Availability of customized EoL products may temporarily be extended on a case-by-case basis by contacting the OEM sales division.