



## End-of-Sale and End-of-Life Announcement

Opengear announces the end-of-sale and end-of-life (EoL) dates for its **ACM5504-5-G-I** Management Gateway products. The last day to order the ACM5504-5-G-I is **November 30, 2015**. The Opengear Technical Support Team will continue to help customers still using the product until November 29, 2019.

Product life-cycles are influenced by many factors including market demands, new technologies, component availability and resource constraints. In this EoL case Opengear has a replacement product – the **ACM5504-5-LA-I** (USA Market), **ACM5504-5-LC-I** (Canada Market), and **ACM5504-5-LR-I** (Rest of the World). The ACM5504-5-Lx-I offers a superset of the features of the ACM5504-5-G-I with significant extended features such as 4G LTE cellular support. Important information about the product differences is included below as well as key dates

### EoL Product

<b>Market</b>	Remote Site Management
<b>Product Type</b>	Management Gateway
<b>Part Numbers</b>	ACM5504-5-G-I
<b>Hardware Features</b>	4 serial Cisco Straight pinout, 5 Ethernet, ext power, 4GB flash, 3G Cellular
<b>Compatibility</b>	RS-232 serial straight pinout/adapters
<b>MSRP</b>	USD \$1045

### Replacement Product

<b>Market</b>	Remote Site Management
<b>Product Type</b>	Management Gateway
<b>Part Numbers</b>	ACM5504-5-LA-I (USA Market), ACM5504-5-LC-I (Canada Market), ACM5504-5-LR-I (Rest of World)
<b>Hardware Features</b>	4 serial Cisco Straight pinout, 5 Ethernet, ext power, 4GB flash, 4G LTE Cellular
<b>Compatibility</b>	RS-232 serial straight pinout/adapters
<b>MSRP</b>	USD \$1265

### Key Dates

<b>End-of-Sale Date</b>	November 30, 2015
<b>Last Shipment Date</b>	November 30, 2015
<b>Last Software Update</b>	November 29, 2019
<b>End of Support</b>	November 29, 2019

**OEM Customers** Availability of customized EoL products may temporarily be extended on a case-by-case basis by contacting the OEM sales division.