



End-of-Sale and End-of-Life Announcement

Opengear announces the end-of-sale and end-of-life (EoL) dates for its “Console Server” Model CM4008. The last day to order the CM4008 product is July 13th, 2012. The Opengear Technical Support Team will continue to help customers still using the product until July 13th, 2016.

Product life-cycles are influenced by many factors including market demands, new technologies, component availability and resource constraints. In this EoL case Opengear has created a replacement product - the new ACM5508-2. It is a superset of the CM4008 and in addition to providing more efficient console server functionality is also a complete Remote Infrastructure Management (RIM) gateway. Customers deploying the ACM5508-2 can immediately avail themselves of existing features of the CM4008 plus the extended features through the firmware user interface and command line. Important information about the product differences (RS-232 cabling, mounting and power sources) is included below as well as key dates.

EoL Product

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| Market | DCIM |
| Product Type | Console Server |
| Part Numbers | CM4008-US, CM4008-UK, CM4008-EU, CM4008-AU |
| Hardware Features | 10/100 LAN, 8 x RS-232 serial, Universal AC PSU |
| Compatibility | RS-232 RJ-45 classic pinout/adapters , regional power cords |
| MSRP | USD \$ 545 |

Replacement Product

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|----------------------------|---|
| Market | DCIM and RIM |
| Product Type | RIM gateway |
| Part Number | ACM5508-2 (region independent) |
| Hardware Features | 2 x 10/100 LAN, 8 x RS-232, 2 x USB slots, 4GB internal storage, Universal AC, optional -48V DC, rack mountable, temperature sensor |
| Additional Features | IPSec, PPTP, OpenVPN, FTP/TFTP to 4GB storage, Ethernet Bonding |
| Compatibility | RS-232 RJ-45 Cisco pinout/adapters , universal power plugs |
| MSRP | USD \$ 575 |

Key Dates

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|-----------------------------|------------------------------|
| End-of-Sale Date | July 13 th , 2012 |
| Last Shipment Date | July 13 th , 2012 |
| Last Software Update | July 13 th , 2016 |
| Last Date of Support | July 13 th , 2016 |

OEM Customers

Availability of customized EoL products may temporarily be extended on a case-by-case basis by contacting the OEM sales division