



End-of-Sale and End-of-Life Announcement

Opengear announces the end-of-sale and end-of-life (EoL) dates for its SD4000 family of products. The last day to order the SD4000 products is March 31st, 2015. The Opengear Technical Support Team will continue to help customers still using the product until March 31st, 2019.

Product life-cycles are influenced by many factors including market demands, new technologies, component availability and resource constraints. In this EoL case Opengear has a replacement product – the ACM5000 Remote Site Manager. This has delivered a number of features that are functional supersets of the SD4000 plus significant extended features such as cellular connectivity and environmental monitoring. Important information about the product differences is included below as well as key dates.

EoL Product

Market	Console Management
Product Type	Device Server
Part Numbers	SD4001, SD4002
MSRP	USD \$129 – USD \$199

Replacement Product

Market	Console Management
Product Type	Console Server
Part Numbers	ACM5002, ACM5003, ACM5004
Hardware Features	2,3, 4 Cisco straight pin out, external power, Ethernet, 4GB Flash
Compatibility	RS-232 serial Cisco pinout/adapters
Additional Features	http://opengear.com/products/acm5000-remote-site-manager
MSRP	USD \$350 – USD \$725

Key Dates

End-of-Sale Date	March 31 st , 2015
Last Shipment Date	March 31 st , 2015
Last Software Update	March 31 st , 2019
End of Support	March 31 st , 2019

OEM Customers

Availability of customized EoL products may temporarily be extended on a case-by-case basis by contacting the OEM sales division.