



Product Replacement and EoL Announcement

Opengear announces the end-of-sale and end-of-life (EoL) dates for ACM550X-LA-I and ACM550X-LC-I products. The Opengear Technical Support Team will continue to help customers still using the product until May 30th, 2020. The replacement device ACM700X- is available for purchase today.

The EoL of the ACM550X-LA-I and ACM550X-LC-I is due to the discontinuation of the cellular module used in the device. The Resilience Gateway ACM700X is the replacement device and offers a faster CPU, more RAM and gigabit failover SFP ports. Please note the resilience gateway has RS-232 serial ports and has an operating temperature 5°C to 50°C, 41°F to 122°F.

EoL Product

Product Type: Remote Management Gateway

Part Numbers Affected: ACM5504-5-LA-I, ACM5508-2-LA-I, ACM5504-5-LC-I, ACM5508-2-LC-I

Availability: None

Replacement Product

Product Type: Resilience Gateway

Replacement Matrix

EoL Device	Replacement Device	Cellular Carrier
ACM5504-5-LA-I	ACM7004-5-LMA	AT&T
ACM5508-2-LA-I	ACM7008-2-LMA	AT&T
ACM5504-5-LC-I	ACM7004-5-LMCR ACM7004-5-LMCT	Rogers Telus
ACM5508-2-LC-I	ACM7008-2-LMCR ACM7008-2-LMCT	Rogers Telus

MSRP: USD \$1335

Availability: Today

Key Dates

Availability of Replacement Device: Today

End-of-Sale Date: May 23rd, 2016

Last Shipment Date: N/A

Last Software Update: May 30th, 2020

End of Support: May 30th, 2020

OEM Customers

Availability of customized EoL products may temporarily be extended on a case-by-case basis by contacting the OEM sales division.